

Referral 13 - Cyclical nature of external quality assurance

MEASUREMENT, ANALYSIS AND IMPROVEMENT

Approach	Purpose	Bodies/Responsible Services/Organization	Documents/Most relevant evidences
<p>Periodic evaluation</p>	<p>To ensure the UAB has structured and systematic procedures for periodic internal and external evaluation with the purpose of reflecting on the suitability of its management system as a whole and its constituent parts in order to identify opportunities for improvement and/or corrective actions focused on improving internal efficiency and effectiveness and the satisfaction of students and other concerned parties.</p>	<p>Rector Vice-Rector for Quality and International Cooperation CAQ Quality Management System Council Quality Manager Information Security Manager SSTE GPAQ</p>	<p>Order no. 119/R/2015 of 16th December – Rectoral Office Nomination [1] [2] [3] Order no. 183/R/2016 of 12th December – Quality Evaluation Council Creation Strategic Plan Annual Activities Plan PSQ 06 of SGQ SIGQ_UAb tool Audits program Certificate ISO 9001 Certificate ISO 27001 Certificate C2E, EFQM Certificate R4E, EFQM EFQUEL Prize UNIQUe Certification CAE Evaluation Reports [1º] [2º] [3º] CA Evaluation Reports [1º] [2º] [3º] Selfevaluation Report for Institutional assessment Minutes of the Quality Management System Council</p>